

STANDARD CANCELLATION FORM

(You can fill out and submit this form if you wish to use your right of cancellation, see section 6.3 on page 2)

To:

Billetlugen A/S on behalf of the Event Organizer or Third-Party

Company reg. no. 29413274

Bryggernes Plads 17, 1.

DK-1799 København V

Email: kundeservice@billetlugen.dk

I hereby declare that I wish to use my right to withdraw in connection with my purchase agreement on the delivery of the following goods or services

Order No.:

Ordered on:

Consumer's name:

Consumer's address:

Consumer's email address:

Consumer's telephone number:

Date:

Extract from the Terms and Conditions:

6. Right to withdraw

6.1 Tickets, transportation, catering, accommodation, car rental or services related to leisure activities for a specific date or period are not subject to right to withdraw, cf. section 18(2)(12) of the Danish Consumer Contracts Act.

6.2 You cannot withdraw from purchase of Billetlugen's services, i.e., making Product purchase available on the Platforms and/or telephone sale. The service has begun with your prior accept and acknowledgement that you will forfeit the right to withdraw once the service has been fully performed, which is at the time that you complete your purchase on the Platforms or by telephone, cf. section 18(2)(2) of the Danish Consumer Contracts Act.

6.3 Right to withdraw for goods and other services: If you purchase goods or services (other than specified in clause 6.1 and 6.2) from the Event Organizer or a Third-Party and you are residing in the EU or EEA, you may withdraw from the purchase within 14 days. The period during which the right of withdrawal can be exercised runs (i) for services from the day on which the agreement is entered into, and (ii) for goods from the day on which you obtain the goods in physical possession.

6.3.1 You may email a notice, which states that you, the buyer, are making use of your right to withdrawal, or words of similar meaning. Please also include the email address or telephone number associated with your user account along with your order number. This notice may be sent to Billetlugen, who will then handle your request on behalf of the Event Organizer or Third-Party. You can also send the notice directly to your contracting party, i.e., the Event Organizer or Third-Party. Contact information for the Event Organizer and/or Third-Party is listed on your Purchase Receipt. If you have sent the notice within 14 days after the delivery, the deadline to withdraw is considered to have been met. You may also use the standard withdrawal form (Annex 1), but this is not a requirement.

6.3.2 In the case of withdrawal from a contract for goods, you must send the goods back to your contracting party (i.e., the Event Organizer or Third-Party) without undue delay and no later than 14 days from the date on which you communicated your decision to withdraw from the purchase. You must pay the direct cost of returning the goods. You are liable only for any diminished value of the goods resulting from the handling of the goods other than what is necessary to establish the nature, characteristics and functioning of the goods.

6.3.3 In the case of withdrawal from purchase of a service, you are required to pay for the part of the service which has already been delivered.

6.3.4 If you withdraw from a purchase, all payments regarding the purchased goods or services will be refunded without undue delay, including delivery costs (but not additional costs due to your own choice of a form of delivery other than the cheapest standard of delivery we offer, and in any case when (1) for goods: the applicable seller, i.e. the Event Organizer or Third-Party, has received the goods back, or you have supplied evidence of having sent back the goods, whichever is earlier; when (2) for services: within 14 days of the date Billetlugen received notice of your decision to withdraw. Refunds will be made by using the same means of payment as used by you in the initial purchase. In any case, no fees will be charged to you because of the refund.